

**DANIEL JAMES SABIJON ROTE**

0960 421 8311

0994 198 7443

Brgy. Villareal, Bayawan City  
Negros Oriental, Philippines 6221

[danielrote1998@gmail.com](mailto:danielrote1998@gmail.com)



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**CAREER OBJECTIVES:**

- To actively contribute to the company's objectives by prioritizing efficiency.
- To grow professionally through dedication, high productivity, and a positive attitude.
- To consistently adhere to the company's rules and regulations.
- To stay focused on assigned tasks and perform well under pressure.

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**PERSONAL INFORMATION:**

**AGE:** 26 years old

**GENDER:** Male

**BIRTHDATE:** June 05, 1998

**BIRTHPLACE:** West Visayas Medical Center, Mandurriao, Iloilo City, Iloilo

**CIVIL STATUS:** Single

**RELIGION:** Roman Catholic

**FATHER'S NAME:** Agustin L. Rote

**MOTHER'S NAME:** Ma. Rosario S. Rote

**CURRENT HOME ADDRESS:** Javellana Subdivision, Benedicto Street,  
Jaro, Iloilo City, Iloilo, Philippines 5000

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**EDUCATIONAL ATTAINMENT:**

**TERTIARY:** Negros Oriental State University  
Kagawasan Avenue, Main Campus I and II, Dumaguete City  
Bachelor of Business Administration  
Major in Financial Management  
2015-2019

**SECONDARY:** Saint Augustine Academy of Bayawan, Inc.  
Bayawan City, Negros Oriental  
2011-2015

**PRIMARY:** Saint Augustine Academy of Bayawan, Inc.  
Bayawan City, Negros Oriental  
2005-2011

**SKILLS:**

- Computer proficiency, with a strong knowledge of Microsoft Offices, and Google workspaces & sheets.
- Capable of multitasking effectively
- Strong verbal and non-verbal communication skills, with a friendly and professional approach
- Open to training and adapting to assigned tasks or reports.
- Typing speed of over 40 words per minute (WPM).
- Skilled in customer service, including addressing customer inquiries and concerns, and effectively using client tools.

**WORKING EXPERIENCES:**

1. Customer Service Representative from **Qualfon Philippines, Inc.**  
Bantayan Road, Dumaguete City  
**LOB:** (Food delivery- Wonders account)  
Reason of Resignation: Lay-off by client to floating status due to COVID19 pandemic which led to possibly closing of the account
2. Data Research Analyst from **Sourcescrub Philippines, Inc.**  
North National Highway, Buñao Rd, Dumaguete City  
Nature of Work: (Back office and Data Entry)  
Reason of Resignation: Career growth
3. Healthcare Concierge Representative from **Qualfon Philippines, Inc.**  
Bantayan Road, Dumaguete City  
**LOB:** (Health care account- HealthJoy)  
Reason of Resignation: Family Emergency
4. Customer Care Expert from **Iqor Iloilo**  
Megaworld Boulevard Festive Walk, Iloilo Business Park  
**LOB:** (Telco account- T-Mobile)  
Reason of Resignation: Personal Emergency

**5.** Customer Service Representative II from **TELUS International Iloilo**

SM Strata Bldg, Benigno Aquino Ave., Mandurriao, Iloilo City

**LOB:** (Transportation and delivery account- Uber)

Status: Promoted to **General Administration Analyst**

**6.** General Administration Analyst from **TELUS International Iloilo** (now: TELUS Digital)

Robinsons Pavia Tower 1, Ungka Brgy. 1, Iloilo City

**LOB:** (Financial Account: Crypto.com)

Reason of Resignation: Relocation due to Family matters

## **REFERENCES:**

**Jenessan Ortega Canoy**

CARE Coach Admin

Qualfon Philippines, Inc., Dumaguete City

0917 314 7552

**Mr. Benjamin Vilagonzalo, DBA**

College of Business Administration (CBA)

Negros Oriental State University

CBA Head Chairman

0905 132 7016

**Jenelyn Cabugnason**

Data Research Analyst

Sourcscrub Philippines, Inc, Dumaguete City

0997 952 1528

**Niel Gerona**

General Administration Analyst

TELUS Digital Pavia Tower 1, Iloilo City

0929 558 7602

I hereby certify that the above information is true and correct to the best of my belief.

  
DANIEL JAMES S. ROTE  
APPLICANT