

## **CARL ANGELO BELARMINO**

+639946391601 – B3 L22 Greenvillas 1 Buhay na Tubig Imus Cavite -  
bcarlangelo09@gmail.com - [LinkedIn](#)

Adaptive CS-IT technopreneur with excellent customer service, technical support, managerial, leadership, trading, investing, photo & video + editing, digital, business & advertising management, quality assurance & control, virtual assistance, research, fraud analysis & malware prevention skills.

---

### **PERSONAL AND TECHNICAL SKILLS**

Proficient in: Data Encoding • Management • Business Analysis • Communication • Social Skills • OS + Apps + VM • Investing • Margin & Futures Trading • Statistics • Logistics • Research • Coaching • Productivity & conferencing tools • TSR / QA / QC • Software Development

Experience in Programming languages such as C • C++ • Gambas 3 • Magento • Unity • HTML5 & PHP7 with SQL/HeidiSQL via online web host or local database • VB • Basic Java

• Product Listing, SEO & PPC, Lead Gen, Data Encoding, Audio Captioning, Systems analysis & Quality Testing, Video Editing, Photography, and Web Development & Bootstrap Design

• Knowledge & basic experience on automation, cloud service, management & ticketing systems - Atlassian/Confluence, AWS, GSuite, JIRA, Zoho One, Notion, Slack, KW Database, Helium 10, Jungle Scout, MailChimp, MockPlus, Wireshark, WordPress/Wix, Zendesk, Zapier, Tableau.

• Remote Installation & Troubleshooting for Desktop/Laptop Softwares, Hardware, and Network.

Knowledgeable in management, e-commerce, and networking: Facebook, BrainDumps, YouTube, Twitch, Twitter, Instagram, Selly.gg, Discord, Reddit, Gleam.io, BBB, Trustpilot, et. al

- Updated to current trends. Custom-built/maintained/used tech gadgets such as Arduino, CCTV, and mid-gaming desktop computer/s. Loves learning, training, problem-solving, predicting, formulating, optimization and automation, instructing, and data gathering.

- Native Language Proficiency in American/Canadian/British English, Bicol, and Tagalog. (Writing, Reading & Conversing); (Improving to be Multilingual - ASL, DE, ES, JP, FR, RU, ZH)

- Multiple initial IQ Tests on job sites - 120 to 155 IQ (MENSA potential); EQ tests -110 - 140

---

### **EDUCATION**

**University of the City of Manila (PLM) • Intramuros, Manila**  
**Bachelor of Science in Computer Studies - Major in Information Technology (2020)**

Full Scholarship Graduate – 3<sup>rd</sup> year Deans List - Cumulative GWA Average: 1.50 to 2.00

**Virtualahan Academy and SkillAssure Discoveri / Rabah Consulting Corp.**

Full Scholarship • Intensive Digital Training Masterclass (June-Oct 2020)  
(Global Fortune 500 related sponsors & United Nations SDG recognized)

**International Electronics and Technical Institute (IETI TESDA) • Imus, Cavite**

Visual Basic C++ Modular Coursework w/ Certification (Summer 2016)

**Imus Institute of Science and Technology • Dimasalang Campus, Cavite**

Average Grades in Science High School: 87 to 95 (SHS Graduate Batch 2015)

**Atlassian, Alison, AWS/GCP, Coursebank PH, Harvard CS50, edX, eTESDA, Microsoft Virtual Academy, Future Learn, Pentester Academy, Skillshare, Salesforce, Tableau, Udemy**

– online coursework to grad-school related degrees; some w/ signed digital certification (2015+)

---

**ACADEMIC ACTIVITIES, ACHIEVEMENTS, AND WORK EXPERIENCE**

**Puregold Price Club Inc. - Technical Support / IT Manager (2023 - current)**

- Pricing + Promo + Point of Sale + Price Verifier setup & automation, LAN + WAN + Router + PCs + POS remote or direct installation setup/support, server network and system administration technical support

**Prime HR Services Inc. – Business Analyst / Project Manager (2022 - 2023)**

- Provided project management managerial and L2/L3 escalation ticketing support while micromanaging a team of developers and quality assurance specialists. Worked with HRIS and e-commerce drop-shipping.

**Outgive Inc. - E-commerce Accounts Manager / Risk Researcher (2021)**

- Provided account security/health recovery, ASIN back-end and front-end listing enhancements, customer support/service, and solutions.

- Provided twice to ten times the revenue up-scaling on pay-per-click and ads of Amazon seller clients.

**Iqor - Biglots Seasonal Inbound General CSA and Sales/Order Support (Oct-Dec 2020)**

**Freelance Technical Service Representative / Initial Proctor Support for PSI**

**Solutions/Services LLC. & ABRSM via Datamatics Global Services/Solutions (2020)**

**Freelance IT Consultant, VA, Lead Generation for the Ace Truck Insurance / Financial Inc. Ltd. – For Any Commercial Trucking Insurance for North America (2020)**

**Amazon XL Logistics Shipping and Delivery Support / Retail / Logistics Web to Mobile App Basic Technical Support – L2/L3 CSA-SDS/Support (2019 - 2020)**

- Provided troubleshooting, basic technical and navigation support, log, ticketing, and solution to on-road Amazon logistics delivery associates/dispatch, service providers, and Amazon Flex drivers for application issues, scan issues, network carrier issues, shipping & delivery problems, tracking problems.
- Resolved or eliminated daily repeated defect issues and problems of thousands of Amazon customers/client's & driver's concerning delivery, logistics, payment, charge, refund/returns, fraud, product quality and safety, retail, Amazon sellers and driver feedback concerns, general questions, follow-up transfers - property damage and legal complaints via cross-trained for Inbound/Outbound Calls, Email, and Chat for Amazon .com .ca .uk - Retail, Fresh, Pantry, Prime, and Global Specialty Fulfillment.
- Positive high satisfaction from customers/clients and delivery/logistics associates while meeting great SLA/KPI target (90% to 100%). Previously as team's friendly acting resolution-driven specialist knowledgeable in legal policies, forms, transfer departments & resolutions in case supervisor/s are not around for immediate action or soft skill spill. Amazon GEMBA kaizen pioneer suggestions for solving redundant & tedious processes/systems. Took related on-site and online training courses and seminars (w/ certificates) for Amazon customer service & logistics, lean six sigma & management, Andon cord, etc.

**Manulife Business Quality Department Intern / OJT (2018)**

- Business Analysis, Business Process Management, Scrum Agile Testing, Backlog resolver, Quality Assurance, and Data Quality Control Intern (directly reporting to Senior BA's/QA/Dev. to 2018 Head & SAVP of Manulife Quality Department) at Manufacturers Life Co. Ltd. Head Office (Manulife Philippines)

**Online eSports Pro-Gamer/Booster/Gambler, Investor, and Freelancer (2015+)**

- Assisting my friends and virtual employers/clients regarding academic subjects/thesis, data scrubbing & encoding, social media, virtual support, and ESL teaching, eSports boosting, ads viewing, photography, audio transcription, data entry, SEO, database/excel leads, scraping, recruitment, micro-trading, and research.
- Earned some money as eSports pro player on many games from platforms like Mogul, Face IT, Battlefy, et al. Active member on community discord servers of known streamers and professionals. Back tested profitable stock-ETF-indices-crypto-forex (demo and live) 8+ years. Low risk betting.

- Reached “Diamond to World/Top 500 MMR” in Overwatch, League of Legends, Mobile Legends; Arena of Valor, Destiny 2, Contra Return, Hearthstone, League of Runeterra, StarCraft 2, CS:GO.
- Average WORDS PER MINUTE (WPM) = **70 WPM to 165 WPM**
- Average Ability per minute (APM) / Multitasking = **150 APM to 650 APM**
- Reaction test (human benchmark) = **140 MS to 250 MS**  
Fastest average reaction time for sniper/fusion/rifles = 0.02 sec to 0.10 sec

#### **PLM-Microsoft Student Community Member & PLM full college scholar (2015-2020)**

- Semi-consistent first and second honor student from the nursery, elementary, and up to 1st-year high school (“honorable mention” sometimes). Best in Recitation, Math, English, Sibika/Social Studies, Science, M.A.P.E.H, Computer and Filipino related subjects from elementary to high school.
  - Achieved Top 16<sup>th</sup> - 3rd-year science high school at Imus Institute of Science and Technology
  - Achieved Dean Lister in 3rd-year college at University of the City of Manila (PLM)
  - Finished ROTC 1&2 as medic & psychology support; SHS CAT 1& 2 as a role model cadet.
- Be a helping hand as a front-end and back-end website programmer for PLM Computerized Registration System of PLM Freshmen Enrollment System, PLM Student Permanent Academic Record, and PLM NSTP Enlistment System – fully documented as a thesis. (2016 to 2018)
  - Documented, designed, and semi-developed an “Educational Self-Practice Chemical Mixing Mobile Application by using Augmented Reality” as part of creating an original thesis required for Research Writing 1 and 2 subjects in PLM. – Partnered with AR Cognital Solutions (2017 to 2019).
  - Created sub-theses as project documentation - AR/VR for military training, metaverse for ending world-wars, smoke detection, scalped crypto indicators and all existing EA plugged into multiple networks server AI - EA for potential arbitrage. Documented and developed an “Intrusion System w/ SMS and Email Notification by using Arduino and Temboo + Twilio web host service”. (2018) Front-end and back-end developed an employee management system, basic accounting system (journal, ledger, and trial balance), student bulletin board system, e-Commerce website (with PHP7, HTML5, Magento, and WordPress), and hotel reservation system by using PHP7, HTML, CSS, bootstrap, and local SQL database – with documentation each as part of college subject project and theses requirements. (2016 to 2019)

#### **Project Team Leader/Thesis Manager - Imus Institute Science High School (2012-2015):**

- Finished Research and Computer-related Theses:
  - “*Thymus vulgaris* L. Solution Concentration as Medical Supplement to cure Iron deficiencies” tested in *Rattus norvegicus* and Albino rabbits; “Menthol Efficacy of Artemisia Dracunculus & Artemisia Absinthium as Candy” (2012-2015);
  - Imus Institute Medical Inventory System (2015); SHS Online Grading System for English Department (2014); Lost and Found System (2013)

**Small Store Support/Cashier - Clothing, Crackers, Retail items, Chips, Vegetables, Electronics - Local Public Markets (2006-2012)**

**Mcdonalds Summer Kiddie Crew Workshop (2005)**