



SHELL KYLA A. TENEDERO

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OBJECTIVE

To obtain a position within my chosen field that will challenge me and allow me to use my experiences and skills in a way that will both benefit myself and my employer and for future growth.

WORK EXPERIENCE

ENSHORED INC.

Content Moderator (August 2019- April 2022)

I handled different types of queues in content moderation, such as videos, comments and audio queues. I am very specific when it comes to small details since I have to be careful on checking big to small violation points. I also mastered understanding different commentaries with deeper contexts and has relevance in the current social issues which is also connected to overcoming language barriers.

KEYWORDS STUDIOS MANILA

Player Support (April 2022-Present)

I handled emails from users in a gaming/streaming platform and addresses their concerns within the app itself. I mastered resolving different types of concerns, from subscriptions, technical problems, verification etc.

EDUCATION

- **Tertiary Level**

Bachelor of Arts in Performing Arts Theater-
Polytechnic University of the Philippines Manila (PUP Sta. Mesa)
2019-

- **Secondary Level**

Tibagan High School Makati (Junior High School)
Year Graduated: 2016
University of Makati (Senior High School)

Year Graduated: 2018

- **Elementary**

Pasong Buaya 3 Elementary School– Imus, Cavite

Year Graduated: 2012

KEY SKILLS/STRENGTHS

- Good communication skills
- Responsible and Punctual
- Keen observation
- Basic computer knowledge
- Basic Data collection skills

PERSONAL DETAILS

Date of Birth: January 20, 2000

Nationality: Filipino