

Seatiel Carlon

+63-931-861-3529 · carlonseatiel00@gmail.com
Antipolo City, Philippines



PROFILE

Proficient IT Staff member with expertise in troubleshooting hardware and software issues. Efficiently handles system upgrades and ensures data security measures are in place. Committed to delivering exceptional customer experiences by promptly addressing and resolving technical concerns. Also, a creative Web Developer adept in all stages of Front-End Web Development. Proficient in an assortment of technologies, including HTML/CSS, JavaScript, and MySQL. Able to effectively self-manage during independent projects, as well as collaborate in a team setting.

KEY COMPETENCIES

Web Development
Technical Support
Customer Service

Project Management
Problem Solving
Creativity

Strong interpersonal skills
Proactive and self-motivated
Exceptional organisational skills

PROFESSIONAL EXPERIENCE

KC Wonderland Corporation

April 2019 - Oct 2019

Machine Operator

Participate in the generation and implementation of machine designs and improvements and other in-store marketing tools, ensures the cleanliness and attractiveness of display booths, ensures that all inventories are properly accounted for and implements safety and health protocols in the establishments.

Macy's Sign and Digital Printing

Jan 2020 - March 2022

Customer Service

Selling products and services, taking orders or processing payments, making changes to customer's accounts, handling returns and exchanges, addressing billing concerns, keeping records of customer interactions, and resolving customer complaints.

Get Success 101, LLC

Sept 2022 - Sept 2023

Front-End Web Developer

Built and maintained websites to look good and work well. Collaborated with design and other teams to create appealing interfaces. Fixed problems and tested sites for smooth user experiences. Worked with design and other teams to create great user interfaces.

Sagility - On the Job Training

Sept 2023 - Dec 2023

IT Staff - Technical Support

Responsible for maintaining and managing computer systems, networks and software application within an organization. Provide Technical support to users, troubleshoot hardware and software issues, install and configure systems, ensure data security, and implement IT Policies.

EDUCATION & CERTIFICATIONS

Education

Bachelor of Information and Technology

FullStack Web Development Certification

KodeGo

IT Staff Training

Sagility

REVELANT SKILLS

- HTML
- CSS
- JavaScript
- MySQL
- Computer Hardware & Software
- Troubleshoot Technical Issues
- Customer Service