

# IRISH JOY DELA CRUZ

BLK 5 LOT 1 Sunnyville 4 Ampid 1 San Mateo Rizal · 09169271645

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## WORK EXPERIENCE

FEBRUARY 2016 – JULY 2023

### ASSOCIATE II – CONCENTRIX CVG PHILIPPINES, INC.

- Makes minor and repairs to computer hardware and software system.
- Resolves tickets representing staff generated technical request or problems.
- Resolves customers inquiry through instant messaging on a business's website or mobile app

## EDUCATION:

TERTIARY

**AB-ECONOMICS**

**NEW ERA UNIVERSITY**

#9 Central Ave. New Era, Quezon City  
2012-2016

SECONDARY

**OUR LADY QUEEN OF THE WORLD ACADEMY**

**JOSE F. DIAZ MEMORIAL NATIONAL HIGHSCHOOL**

#51 Rosal, San Mateo Rizal  
2008-2012