

Irene Ilustrisimo Barcenas

Zamboanga City, Philippines

09567217274

- To be able to enhance my skills in the English Language and Spanish language. To get new opportunities and new challenges in life.

Sutherland Global Services – Call Center Agent

May 2013 to September 2013

Davao City

Offsourcing – Call Center Agent

November 2013 to September 2014

Davao City

Iqor previously Cyber City – Call Center Agent Bilingual in Spanish

November 2014 to May 2016

Davao City

Convergys now called Concentrix – Call Center Agent

August 2016 to December 2017

Cebu City

Results – Call Center Agent

January 2018 to February 2020

Lapu Lapu City

Bridgeculture EsI Online Teacher

February 2020 to January 2021

Cebu City

Phoenix Solutions- Appointment Setter

December 1, 2020- October 16, 2021

Cebu City

Business Development Manager (Agent Level)

411 LOCALS - Cebu City

January -July 2022

Billing Specialist

Desert Finance LLC

August 1, 2022- August 30, 2023

Character References:

Katrina Marinas Manaios

Supervisor- Desert Finance LLC

09052790299

Miss June Ortega

Supervisor-Results

09120893477

Miss Dhes Alfar

Call Center Agent

09991790852

Bachelor of Science in Medical Technology

- **Attended Training in TESDA for 25 days on English Language Proficiency last 2010 and training on Spanish language last 2015.**