



MONARCH BARON

Customer Service Representative

About Me

I take pride in conducting myself in a professional manner when representing a company and I have been commended on more than one occasion for my ability to handle customer complaints in a way that is professional, positive, and effective.

Experience

Granduke Financing Company (2019 - 2020)

Loan Officer

My previous role at Graduke Microfinance Company led me to grow as a professional. During my employment, I closed Php30,000,000 or more or less \$588,235.30 loans in just 15 months of working there.

Qualfon Dumaguete (2020 - 2023)

Customer Service Representative

I was consistently at the top of the list for most positive customer feedback each week.

Education

Tertiary:

Negros Oriental State University
Bachelor of Secondary Education
2014-2019

Secondary:

Demetrio L Alviola National High School
Bindoy, Negros Oriental
2010-2014

Primary:

Manjuyod Central School
Manjuyod, Negros Oriental
2004-2010

Contact

Phone

09091734119

Email

monarchcabual@gmail.com

Address

Bais City, Philippines 6206

Expertise

- Communication skills
- Troubleshooting
- Problem solving
- Reporting and analysis
- Escalations
- Data Entry
- Leadership
- Technical knowledge

Language

English ———

Filipino ———

Reference

LINIFER JALUAG

Straive/Indexer

09534169987

MARIECEL ALAM

Qualfon/CSR

09366981810