

CHRISTINE JOY P. NAVIDAD

23-10, 24 St. Ph-B, Legian Imus Two, Carsadang Bago
City of Imus, Cavite, 4103
0920 616 7105
christine.navidad01@gmail.com



PERSONAL ATTRIBUTES

- Skills include public speaking, creative problem solving and intermediate level of English proficiency.
- Able to communicate effectively with a team and very keen to develop more professional skills.
- Initiative | Reliability | Efficient | Stress Tolerance | Multi-tasking

EDUCATIONAL BACKGROUND

TERTIARY

Emilio Aguinaldo College – Cavite

Congressional East Ave., City of Dasmariñas, Cavite
2019 - May 2021
Bachelor of Science in Nursing

SECONDARY

Senior High School

Emilio Aguinaldo College – Cavite

Congressional East Ave., City of Dasmariñas, Cavite
2017 -- 2019
Humanities and Social Sciences

Junior High School

Imus National High School - Main

Bukandala IV, City of Imus, Cavite
2013 -- 2017

Received awards from previous year level, from primary to senior high/ pre tertiary level of education in particular, include the Academic Awards (Salutatorian, With Honors), Leadership Award, Journalism Awards and other co curricular awards, and Conduct Award.

CERTIFICATION

October 2022

Top 1 Performer Agent
AT&T Prepaid Molino

July 2022

Top Performer Agent
AT&T Prepaid Molino

March 2017

Leadership Awardee and Loyalty Awardee of Interact Club of Imus National High School - Main, sponsored club of Rotary Club of Imus

WORK EXPERIENCES

June 6 – August 2, 2019

Televolve Corporation – Globe Telecommunications
(based at Amkor Technology Philippines)
Sales Agent
Cupang, Muntinlupa City

- selling products and services to prospective customers
- performing cost-analyses of existing and potential customers
- filing of documents and obtaining signatures for approval
- recording sales

June 8, 2021 – Present

Teleperformance Philippines
Customer Service Representative
Daang Hari Road, Molino III, Bacoor, Cavite

- entertaining inbound phone calls
- doing outbound calls
- assisting customers for payments and billings
- assisting customers for account changes, application on programs, and doing troubleshooting on device services

PERSONAL INFORMATION

Age : 20
Birthday : March 1, 2002
Birthplace : Manila
Civil Status : Single
Languages Spoken : English, Filipino

REFERENCES

Erica D. Sabido

Customer Service Representative
ePerformax Contact Centers & BPO
5 Diosdado Macapagal Blvd, Parañaque, Metro Manila
0946 388 6007

Micho-Ika E. Tuliao

Virtual Assistant
Pro Sulum LLC
0906 252 2421

Rogie D. Rebatis

Customer Service Representative
TaskUs
2F, Lumina Point, Bayan Luma II, Imus Cavite