



# Diane Solomon

Customer Service Representative

## Info

### Address

Block 47 Lot 13 Gentree Villas  
Subdivision Pasong Kawayan 1  
General Trias Cavite

### Phone

09451971358

### Email

[dianesolomon1203@gmail.com](mailto:dianesolomon1203@gmail.com)

### Date of Birth

June 12 2003

### Nationality

Filipino

## Skills

- Customer Satisfaction
- Inbound Calls
- Outbound Calls
- Verbal Communication
- Rapport Building

## Languages

English

Filipino

### Profile

Professional and personable Call Center Representative with almost 2 years' experience handling inbound and outbound calls for telco, healthcare and retail companies.

### Employment History

#### - Customer Service Representative

JustFlowers.com – handling outbound calls placing orders.

#### - Customer Service Representative

Sykes healthcare account Cigna Medical assisting providers.

#### - Customer Service Representative

lqor Telco account TMOBILE

## EDUCATION

ACCOUNTANCY BUSINESS MANAGEMENT  
MARCH 2019 GENERAL TRIAS CAVITE  
LUIS Y FERRER JR SENIOR HIGH SCHOOL  
K-12 GRADUATE WITH HONORS