



RANIELLE ALERTA

CUSTOMER SERVICE
REPRESENTATIVE VA



September 5, 1991



Cogon, Compostela, Cebu

CONTACT INFORMATION



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EDUCATION

November 2011 - March 2013

June 2007 - March 2008

University of Cebu - Banilad

- Bachelor of Science in Information
Technology

June 2003 - March 2007

St Louis School of Mandaue

- Highschool

EXPERIENCE

June 2022 - November 2022

5StarVAs

- Customer Service VA

October 2017 - June 2022

**Synchrony Global Services
Phils Inc**

- Customer Service Representative

October 2013 - October 2017

Convergys Global Services Phils Inc

- Customer Service Representative