

Patricia Anne S. Regala

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127 Masagana St. Balayong Malolos Bulacan 3000

Objectives:

“To be with a company that can enhance my knowledge, skill and can provide me a better opportunity and growth”

Educational Attainment:

Tertiary:

2013-2015 | Centro Escolar University (BSBA major in Management)

2012-2013 | University of Santo Tomas (AB Literature)

Work experience:

- Convergys Philippines Inc.
6th floor SM North Annex Bldg. Edsa, Quezon City
May 2015 to May 2016
Customer Service Representative II & Technical Service Specialist II (Voice and Support)
- 24/7 ai.
-14th floor Isquare Building Meralco Ave.
May 2016 – Jan. 2017
-Megamall Building D Ortigas
Jan. 2017 – Dec 2018
Customer Service Representative and Technical Support Representative (Voice, Chat, Email & Support)
- 24/7 Intouch Phils
-10/F Cyberpark Tower, 1 General Aguinaldo Ave
May 2019 – Sept 2020
Customer Service Representative (Chat, Back Office & Support)
- Coverdesk
Sept 2020 – Sept 2021
Virtual Assistant (Lead Generation for Real Estate)
- Legato Philippines
-Glas Tower Ortigas

August 2021 – March 2022

Customer Service Representative (Voice & Chat)

- Telus International Phils. Inc.

March 2022 – June 2022

Customer Service Representative (Voice)

Reference:

As per request.